

<p>helpdesk available 9-5 M-F</p> <p>Logi comes out to do the set up etc.</p> <p>Required can do further onsite support for hardware and software networks.</p>	<p>Running both CCB and CCMS in same program</p> <p>Each child is placed with a Family Day Carer and has contracted hours with that carer. The child may be placed with more than one carer during a week.</p> <p>Each carer can have their own fee schedule, showing their hourly rate for core hours, non-standard hours, casual care, play session fees, before/after school care, etc</p>	<p>SDC can customise/write non-standard reports at an extra cost</p> <p>Add ons are on a quotation basis and include HR, payroll, staff leave absence management – originally built to support business processes.</p> <p>Do not have a payment gateway need to get an external payment gateway provider like ezydebit, ezyppay and childcare payment services.</p>	<p>Can have an admin levy charged (which can be deducted from the amount of CCB the family is entitled to).</p> <p>Carers timesheets are processed at any interval. Children's hours of care can and do vary from week to week. Calculations can be done on hourly rates, not daily. All carers can have different fee schedules. Carers may have more than 1 fee schedule. Attendance (Roll Book) can be sorted by carer for us to enter each timesheet. Revisions / adjustments facility can be built-in. Children to be linked to carer (s) currently via form of 'contract') Children must have the ability to have multiple carers.</p>
<p>24 hour number helpdesk.</p> <p>Rate helpdesk for the west coast.</p> <p>Ability to do a manual using video clips available online.</p>	<p>Modules for payroll and cashbook and looking at including QA.</p> <p>Connects to bio-readers, finger prints or electronically scanned signatures or paper trail of emailed in time sheets.</p>	<p>Extensive reports available</p>	
<p>Helpdesk available for 12 hrs per day.</p>	<p>Electronic sign in and out for staff in LDC / admin environment \$8 per staff member</p>	<p>Can tailor reports to organisation. Have developers working onsite and are constantly improving the product. Standard reports relate to HR/ payroll functions</p>	<p>Will soon provide accounting applications and direct debit facilities.</p>
<p>Helpdesk operates between 8-6 AEST; 24 hr support also available.</p>	<p>Planning to attach biometric hardware to the system mid-year.</p> <p>One of the features of our product is the export function where schemes can export data to excel and PDF for integration.</p> <p>Payment solutions such as Ezyppay or EzyDebit are also under development and will be available shortly</p>	<p>ChildCareCentral offers many reports.</p> <p>Operational reports cover all the daily, weekly and general functions performed by carers such as sleeps, meals, nappy changes, allergies, special care, sign in-out, dietary profiles, birthdays and emergency contact reports as well as enrolment forms, medication authorisation forms etc.</p> <p>Financial reports include parent/guardian account balance reports, overdue invoice reports, GL account reports, vendor transaction reports, profit & loss, balance sheet and BAS reports etc.</p>	<p>Child Care Central is purpose built for CCMS so it is not weighed down with add-on components that other products may have had to introduce over the years.</p> <p>The workflow is smooth, the user interface is easy to use, we provide superior training and support channels, low cost, low risk and easy to deploy.</p> <p>Child Care Central has been in use with the CCMS live environment since CCMS commenced and all feedback has been exceptionally positive.</p> <p>The list portal allows services to request forms and functions from the developers.</p>
	<p>Customised reports are built at 99\$per hour data base interruptions also 99\$ph</p>	<p>Reports can be looked over the software</p>	
<p>Mail and phone support helpdesk 9-4 EST but the system</p>	<p>Automatic updates including CCB from CCMS system.</p>	<p>Reports can be created by those with the skill by exporting the data and using it as required.</p>	<p>To support services who prefer onsite data storage from (August 2008) a download feature of all data as described below will be available.</p>

environment; or any outcome arising as a result of using these products including failure by you to comply with your legislative obligations. You must properly evaluate and test any product chosen to ensure that it works as expected and without side effects for your systems before

spreadsheets and payroll functions. While they can speed up and manage administration of CCB / CCTR and gap payments to carers more efficiently, are compliant.