

Putting
Children
First

NCAC

National Childcare
Accreditation Council Inc.

Knock, Knock! Who's There?

FDCQA Spot Checks

Jan McFarlane
Family Day Care Australia National Conference
May 2009

Putting
Children
First

NCAC

Spot Check

- Unannounced visit to ensure the scheme is maintaining the standard required for Accreditation
- All Accredited schemes are eligible for a Spot Check



Putting
Children
First

NCAC

What happens during a Spot Check?

- Coordination unit
- Carer's home
- *Spot Check Report*



Putting
Children
First

NCAC

What is considered during a Spot Check?

- Standard required for Accreditation
- Continuing improvement processes



What happens after a Spot Check?

- *Spot Check Report*
- *Spot Check Evaluation*
- Follow up





NCAC

“The spot check was conducted in a relaxed and professional manner. All staff and care providers that came in contact with the Validator felt at ease. The visit was unobtrusive and practical.”

“It was a worthwhile process to undergo as it assured us we are doing the right thing.”



NCAC Contacts

Telephone support: 1300 136 554

Website: www.ncac.gov.au

E-mail: qualitycare@ncac.gov.au

Postal: Level 3, 418a Elizabeth Street,
Surry Hills NSW 2010

Putting
Children
First[®]

NCAC

National Childcare
Accreditation Council Inc.